# Ernesto Rivera-Saavedra

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US Citizen in Winston-Salem, NC

## Education & Certificates

- B.S. in Computer Science from Western Governors University      Status - Graduated
- LPI Linux Essentials      Status - Completed
- Professional Scrum Master I      Status - Completed
- ITIL 4 Foundation Certificate in IT Service Management      Status - Completed

## Projects

### OpenResource Theme

Custom WordPress theme for community directories. | Live Site (uses this theme) | Github Repo

- Built a custom WordPress theme using PHP and ACF (advanced custom fields), making it easier for non-technical users to create their own community directories.
- Utilized async JavaScript (AJAX) filtering to improve usability and create a smoother browsing experience.
- Used semantic HTML and CSS to include accessible color/type choices for an inclusive, easy-to-use UI.
- Implemented version control by releasing the theme on GitHub to support collaboration and real-world use.

### OpenResource Landing Site

Marketing and onboarding site for the OpenResource theme. | Live Site | Github Repo

- Utilized HTML, CSS, PHP and ACF Pro to create a marketing style WordPress theme.
- Reused the OpenResource theme's visual language to maintain brand cohesion.
- Structured key UX elements to guide users toward installation, GitHub, and demo access.
- Wrote clear page copy to explain the project's purpose and encourage engagement.

## Work History

### Data Coordinator, Rural Coalition, (remote)                          Jun 2023 to Feb 2025

- Provided technical support for a custom database system, helping team members resolve data issues and stay on schedule.
- Visualized trends in data using Tableau and Excel to create understandable information for team leads and stakeholders.
- Ensured regulatory data compliance resulting in $1.3M+ disbursed in USDA financial relief programs.

### Program Manager, Urban Ministries of Wake County, (NC)                Aug 2018 to Apr 2022

- Led daily operations and supported volunteers to maintain delivery of community services.
- Designed program reports and visualizations that helped leadership better understand service impact and community needs
- Introduced improvements to internal systems that made it easier for staff to track services and access information.